

E-COMMERCE AND DIGITAL MARKETING

Code No. : 24

Time : 2:30 Hours]

[Maximum Marks :

NOTES :

- i) Attempt all questions.
- ii) Students are advised to specially check the Numerical Data of question paper in both versions. If there is a difference in Hindi Translation of any question, the students should answer the question according to the English version.
- iii) Use of Pager and Mobile Phone by the students is not allowed.

Q1) Answer any two of the following:

[2×5=10]

- a) What is the role of E-Governance' in E-Commerce?
- b) What do you understand by E-Commerce Business models? Describe B2B model in detail.
- c) Describe various components of E-commerce.

Q2) Answer any two of the following :

[2×5=10]

- a) What are the threats and protections for E-Commerce payment system?
- b) What do you understand by 'digital marketing'? Why is it preferred over 'traditional marketing'?
- c) Classify why should you use youtube for digital marketing.

Q3) Answer any two of the following:

[2×5=10]

- a) What is 'content marketing'? Write the need for content marketing.
- b) How will you write a perfect e-mail? Explain.
- c) What is 'Google ad words'? How does it work?

Q4) Answer any two of the following:

[2×5=10]

- a) What do you understand by SEO? Describe role of SEO in digital marketing.
- b) What do you mean by Hacking? How can it be prevented in business organisations?
- c) How can a merchant minimize the incidents of internet frauds?

Q5) Write short notes on any two of the following:

[2×5=10]

- a) How Google reads our pages?
- b) Google Tag manager a brief overview.
- c) Understanding quality score.